

RESOLUTION NO. 99- 01

A RESOLUTION OF THE SIERRA HIGHLANDS COMMUNITY SERVICE DISTRICT,  
STATE OF CALIFORNIA, TO ADOPT PROCEDURES FOR THE  
TERMINATION OF WATER SERVICE FOR DELINQUENT ACCOUNTS

WHEREAS, the Sierra Highlands Community Service District provides water services to over 200 residents; and

WHEREAS, Sierra Highlands Community Service District charges an annual fee for the use of such water; and

WHEREAS, some residents have failed to timely pay the fee for such water, resulting in a delinquent accounts; and

WHEREAS, Government Code sections 60370 through 60373 provide procedures for the termination of the District's services in the event of delinquent accounts; and

WHEREAS, it is in the best interest of the District to have formal procedures, consistent with those provided for in the California Government Code, to provide uniformity and consistency in terminating water service to delinquent account holders.

NOW, THEREFORE, BE IT RESOLVED that pursuant to California Government Code sections 60370 through 60373, the Sierra Highlands Community Service District hereby adopts the following "termination of service policy" for accounts that are delinquent:

- (1) Water service will be terminated when the outstanding balance on any individual account, including late charges, exceeds Four Hundred Dollars (\$400.00). A **Delinquency Notice and Notification of Termination of Service** will be delivered by registered mail within thirty (30) days after the account exceeds \$400.00. The District will allow an additional thirty (30) days for a response to the "Notice of Termination of Service."
- (2) Prior to actual termination of service, a reasonable attempt to contact an adult person residing at the customer's premises shall be made by telephone or personal contact at least forty-eight (48) hours before actual termination. If such contact cannot be made, a termination notice shall be posted in a conspicuous location on the premises at least forty-eight (48) hours before termination of service.